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Business Performance

Measuring Our Progress - Group Key Performance Indicators

The Group employs financial and non-financial key performance indicators ('KPIs') which signify progress towards the achievement of our strategy. Each division has its own KPIs which are in direct alignment with those of the Group and are included in the divisional operating reviews on pages 16 to 41.

| included in the divisional operating reviews on pages 16 to 41. | | |
|---|---|---|
| Strategic objective | KPI | KPI Definition |
| Deliver superior shareholder returns | Return on capital employed ('ROCE') | ROCE is defined as the operating profit before amortisation and exceptional items expressed as a percentage of the average total capital employed. Total capital employed represents total equity adjusted for net cash/debt, goodwill and intangibles previously written off, deferred and contingent consideration and investments in associates. |
| Drive for enhanced operational performance | Operating profit growth on a constant currency basis | Measures the change in operating profit on continuing activities before amortisation and exceptional items achieved in the current year (based on retranslating current year sterling figures at prior year exchange rates) compared to operating profit on continuing activities before amortisation and exceptional items reported in the prior year. |
| Deliver superior shareholder returns | Adjusted earnings per share ('eps') growth on a constant currency basis | Measures the change in adjusted eps on continuing activities achieved in the current year (based on retranslating current year sterling figures at prior year exchange rates) compared to adjusted eps on continuing activities reported in the prior year. |
| Generate cash flows to fund organic and acquisition growth and dividends | Operating cash flow | Measures cash generated from operations. |
| Extend our business and geographic footprint | Committed acquisition expenditure | Measures cash spent and future deferred and contingent consideration amounts for acquisitions completed during the year. |
| NON-FINANCIAL KPIs | | |

NUN-FINANCIAL KPIS KPI **KPI Definition** Strategic objective Total Scope 1 and 2 carbon emissions expressed in kilotonnes (kts) of $\mathrm{CO}_2\mathrm{e}$. Carbon Grow a sustainable emissions business Lost Time Injury Frequency Rate ('LTIFR') measures the number of lost time Lost time injury Health and safety injuries per 200,000 hours worked. rates Lost Time Injury Severity Rate ('LTISR') measures the number of calendar days lost per 200,000 hours worked.

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