
















Group at a Glance

	Revenue [% of Group]	Operating profit [% of Group]	Customers	Principal operating locations
DCC Energy Sales, marketing and distribution of oil and liquefied petroleum gas (LPG).  For more information see pages 16 to 21	 76.7%	 56.8%	Commercial, retail, domestic, industrial, agricultural, aviation and marine.	Britain, Ireland, Sweden, Denmark, Austria, Norway, the Netherlands and Germany.
DCC SerCom Sales, marketing and distribution of IT, communications and home entertainment products and supply chain management services.  For more information see pages 22 to 27	 17.5%	 22.2%	IT and communications resellers, dealers, retailers,etailers, grocers and catalogue retailers, IT equipment manufacturers, outsourced equipment manufacturers, consumer electronics companies and telecommunications equipment manufacturers.	Britain, Ireland, France, the Netherlands, Poland, China and the USA.
DCC Healthcare Sales, marketing and distribution of pharmaceuticals and medical devices. Outsourced services to brand owners in the health and beauty sector.  For more information see pages 28 to 33	 3.0%	 11.9%	Hospitals, pharma retailers and wholesalers, homecare channel, brand owners, mail order companies, specialist health and beauty retailers and private label suppliers.	Britain, Ireland and Sweden.
DCC Environmental Provider of a broad range of recycling, waste management and resource recovery services.  For more information see pages 34 to 37	 1.1%	 5.8%	Industrial, commercial, construction and public sector, in the hazardous and non-hazardous markets.	Britain and Ireland.
DCC Food & Beverage Sales, marketing and distribution of food and beverage products.  For more information see pages 38 to 41	 1.7%	 3.3%	Grocery multiples, symbol and independent retailers including pharmacies, off-licences, hotels, restaurants and cafes.	Ireland and Britain.

Employees

Market leadership positions

4,741

DCC Energy is the largest oil distributor in Britain and in Sweden and a leading oil distributor in Ireland, in Denmark and in Austria. It is also one of the leading sales and marketing businesses for branded fuel cards in Britain.

DCC Energy is the leading LPG sales, marketing and distribution business in Sweden and Norway, joint leader in the Netherlands and the second largest in Britain and Ireland.

1,670

In Britain, DCC SerCom is the largest distributor of home entertainment products (including games consoles and software, consumer electronics and AV accessories and peripherals) and the number two distributor of IT and communications products (including PCs, printers, smartphones, peripherals, consumables and networking products).

In Ireland, DCC SerCom is the largest distributor of home entertainment and IT products. In France, it is a leading distributor of IT products. DCC SerCom is the fifth largest distributor of IT and home entertainment products in Europe, and its supply chain business is a strategic supply chain partner for some of the world's leading technology and telecommunications companies.

1,584

In Britain, DCC Healthcare is a leading distributor of pharmaceuticals and medical devices. In Ireland, DCC Healthcare is the largest distributor of medical devices and pharma products into hospitals. It is also the leading provider of outsourced compounding services to hospitals and the homecare sector.

DCC Healthcare is a leading provider of value added logistics services in Britain.

DCC Healthcare is a leading outsourced service provider to the health and beauty sector in Europe with operations in Britain and, following the acquisition of Vitamex Manufacturing AB during the year, in Scandanavia also.

893

DCC Environmental is a leading recycling, waste management and resource recovery services provider in Scotland. It owns the largest material recycling facility in the East Midlands at Nottingham. It also owns a leading national waste oil and hazardous waste collection, processing and recycling business in Britain.

DCC Environmental is the largest hazardous waste treatment business in Ireland.

915

In Ireland, DCC Food & Beverage is the leading supplier of healthy foods and beverages, fine foods and vitamins, minerals and supplements. It is also a leading value added distributor of indulgence products in the grocery, impulse and food service sectors. It is also now the leading distributor of wine in Ireland.

In Britain, DCC Food & Beverage is a leading supplier of branded and exclusive retail solutions to the multiple off-trade sector of the British wine market.