



Company Overview Presentation

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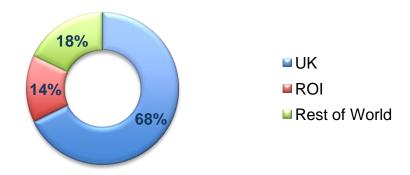


# DCC

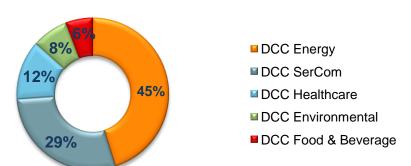
# DCC is a sales, marketing, distribution and business support services Group operating across 5 divisions

- DCC Energy
- DCC SerCom (IT & home entertainment products)
- DCC Healthcare
- DCC Environmental
- DCC Food & Beverage

### **Profit by Geography \***



### **Profit By Division \***



\* YE 31 Mar 2012



# DCC - History



1976 - 90

Founded by Jim Flavin as a venture and development capital company, with clear focus on return on capital employed and operating profit. Generated a compound annual return on investment of 23% over this period.



1990 - 94

Transition to diversified group focused on 5 sectors

Energy, IT, Healthcare, Environmental and Food

### Today



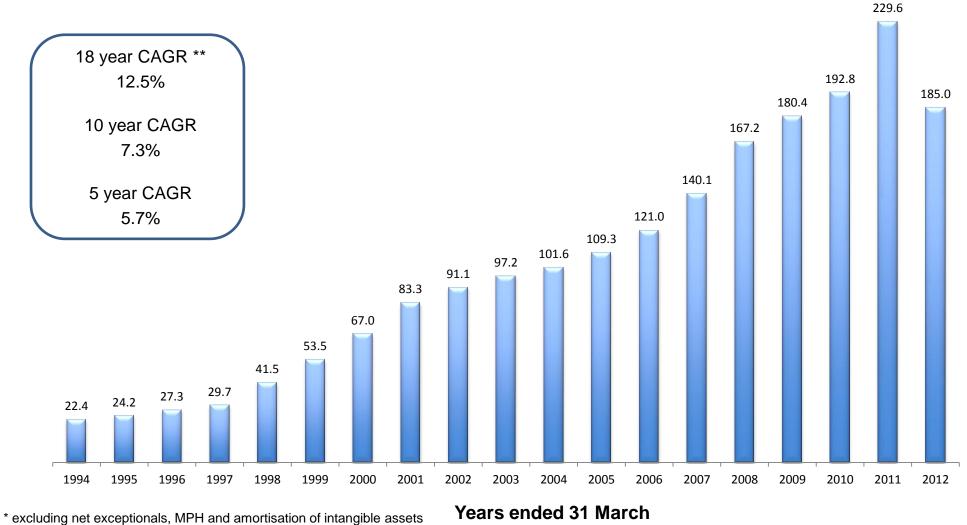
2012

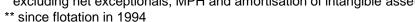
Listed under Support Services on the Irish and London stock exchanges

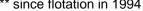
- Market capitalisation of c. €1.6 billion
- Employs approximately 9,000 people
- Operating in 10 countries



# Operating Profit \* (€'m)

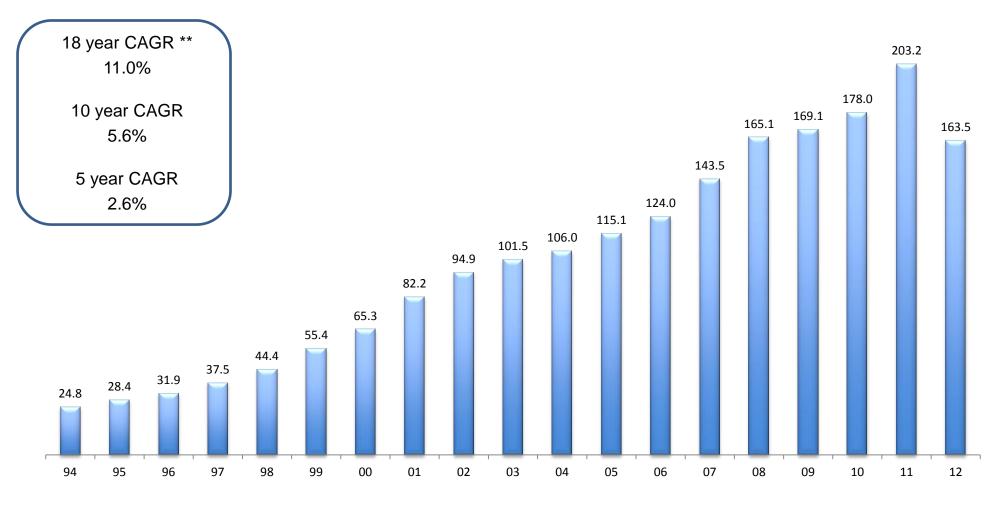








# Adjusted EPS\* (cent)



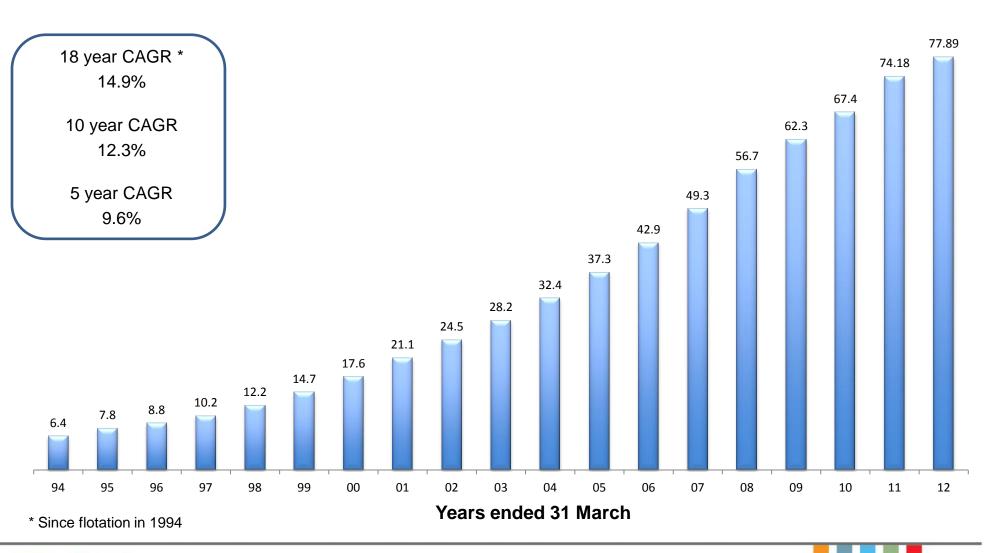
<sup>\*</sup> excluding net exceptionals, MPH and amortisation of intangible assets





<sup>\*\*</sup> since flotation in 1994

# Dividend (cent)





# DCC's Strategy

### Our Objective:

To build a growing, sustainable and cash generative business which consistently provides returns on total capital employed significantly ahead of its cost of capital

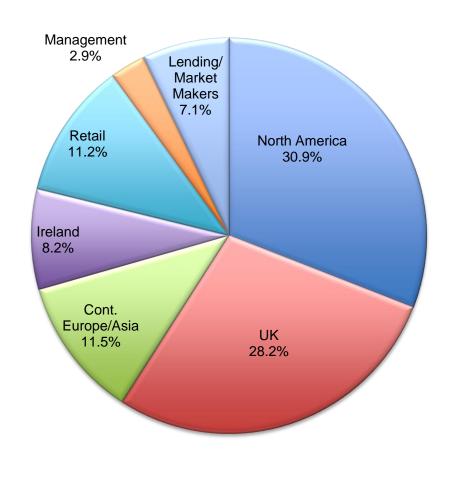
### We aim to achieve this through:

- Creating and sustaining leading positions in each of the markets in which we operate
- Continuously benchmarking and improving the efficiency of our operating model in each of our businesses
- Carefully extending our geographic footprint, to provide new horizons for growth
- Attracting and empowering entrepreneurial leadership teams, capable of delivering outstanding performance, through the deployment of a devolved management structure
- Maintaining financial strength through a disciplined approach to balance sheet management



# Shareholder base

	April 2012
Institutions	(% Holding)
North America	30.9
UK	28.2
Cont Europe/Asia	<u>11.5</u>
Total overseas	70.6
Ireland	<u>8.2</u>
Total institutional	78.8
Retail	11.2
Management	2.9
Lending/Market Makers	<u>7.1</u>
	<u> 100.0</u>





The Business:

By Division





# DCC Energy

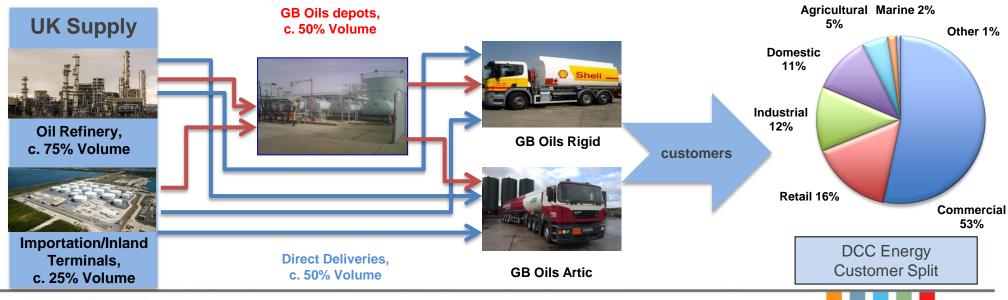
(45% of Group Profit)

- Oil for transport, heating and industrial / agricultural processes
- LPG for heating, cooking, transport and industrial / agricultural processes
- Recurring revenues, cash generative
- Product Split: Road transport 48% Commercial fuel 22%

Heating oil 23% LPG 7%

	2012		
Revenue	€7,823.0m		
Operating profit	€83.5m		
ROCE	14.0%		

### "In 2012 DCC Energy supplied 7.9bn litres of fuel to c. 1m customers"





# DCC Energy – market leadership positions

#### Oil - Britain & Ireland

- No. 1 Britain
   16% share
   600,000 customers
   210 facilities
   c. 6.0 Bn. Its.
- No. 5 Ireland
  c. 9% share
  100,000 customers
  27 facilities

c. 1.0 Bn. Its.



#### LPG - Britain & Ireland

- No. 2 Britain
  20% share
  129,000 customers
  45 facilities
- No. 2 Ireland
   37% share
   18,000 customers
   6 facilities



### Oil - Scandinavia

#### Sweden

No. 1

17% share

43,000 customers

7 sales offices

c. 500M lts.



#### Denmark

No. 2

15% share of small drop

31,000 customers

9 facilities

c. 300M lts.



#### Oil - Austria

• No. 2

12% share heating oil & diesel

68,000 customers

14 facilities

c. 700M lts.





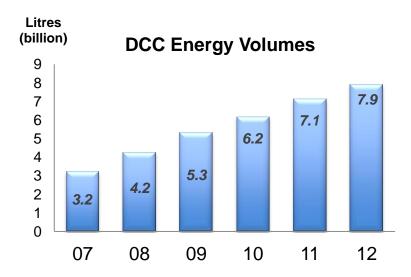
# DCC Energy – Vision

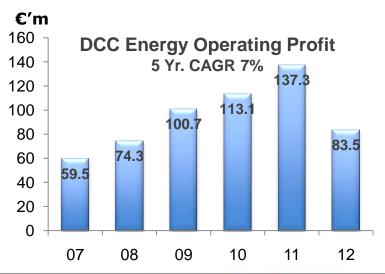
# DCC Energy's vision is to be the leading oil and LPG sales, marketing and distribution business in Europe

- With strong local market shares
- Operating under multiple brands
- Generating high levels of ROCE
- Expanding into new geographies
- Continuing the development of its presence in the green/ renewable energy sector

#### **DCC Energy – Competitive Advantages**

- Leadership positions across a number of markets
- Consolidator of fragmented markets
- Strong supplier relationships
- A preferred partner for oil majors in asset divestment programmes
- Strong brands
- Balance sheet strength delivers better credit terms with favourable working capital characteristics







# DCC Energy - Strategy

- Drive organic profit growth by leveraging the scale of the business
  - Prioritise growth in the transport fuels segment

Retail petrol stations (supply)

Marine

**Aviation** 

- Expand sales of differentiated products e.g. fuel economy diesel, premium heating oil
- Cross sell "add-on" products and services

Lubricants

Heating services

**Fuel Cards** 

Haulage

- Expand product/service offering to include alternative green energies
- Continue to consolidate the British and Irish markets
   Grow market share from 16% to 20% in Britain
- Increase scale of business in Continental Europe



# DCC SerCom

(29% of Group Profit)









#### SerCom Distribution

Marketing, distributing and selling in:

- Britain Leading position in IT products and peripherals (consumer and SME), home entertainment, AV accessories and communications products to specialist and generalist retailers, e-tailers, resellers and IT dealers.
- France Strong position in consumer IT products and peripherals and AV accessories to specialist and generalist retailers, e-tailers and resellers.
- Ireland Leading position in IT products and peripherals (consumer and SMB), home entertainment and AV accessories to specialist and generalist retailers, e-tailers, resellers and IT dealers.

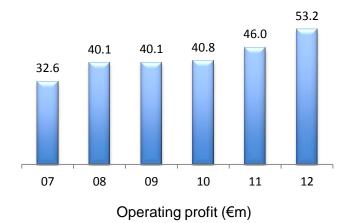
#### SerCom Solutions

 Specialist provider of world class outsourced procurement and supply chain management solutions

#### DCC SerCom - Competitive Advantage

- Full service offering with focused delivery by customer channel
- Excellent strategic vendor relationships
- Focussed multi-country offering for consumer products
- Broadest reseller customer reach, along with proactive telesales

	2012
Revenue	€2,181.2m
Operating profit	€53.2m
ROCE	15.7%

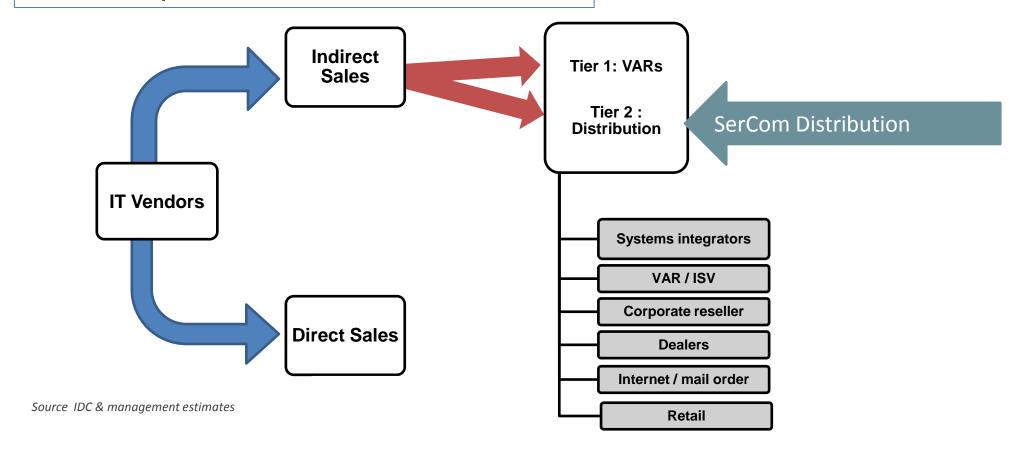


5 year CAGR : 10.3%



# Structure of European IT Distribution

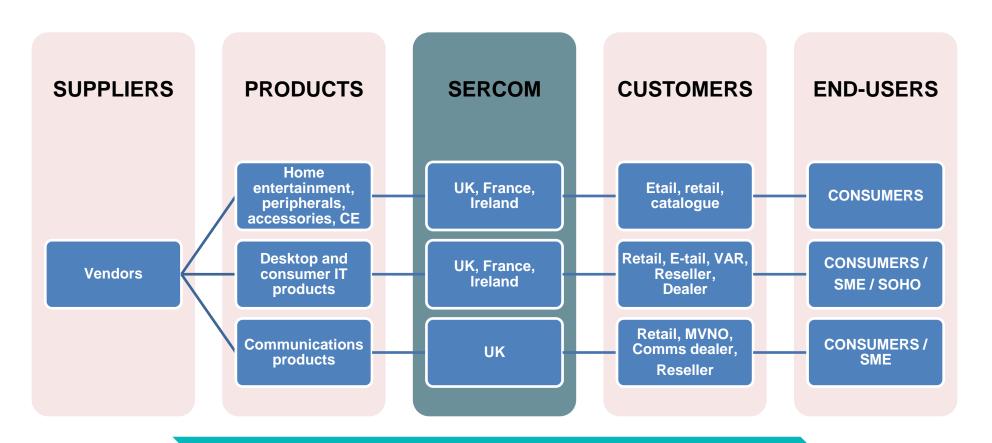
Western European IT market - €325bn Western European IT Distribution market - €65bn





# SerCom Distribution

Unique offering of supplier and customer focus and product expertise



Full end to end service model



# DCC SerCom - Strategy

### Geographic expansion:

- Build the leading specialist consumer IT distribution business in Western Europe
  - Service expansion
  - Establish the business as the obvious partner for a new vendor to access European retail
- Acquisition and organic expansion to Germany, Benelux and Nordics

### Product & service expansion:

- Grow market position in converging mobile telephony / IT market
- Further organic growth with complementary acquisitions in Britain and Europe in Audio Visual, Video Conferencing, Unified Communications
- Service expansion white label, vendor shops, employee programmes, third party logistics, category management



# **DCC** Healthcare

(12% of Group Profit)

Service provider to medical, pharmaceutical and health & beauty sectors brand owners

- DCC Hospital Supplies & Services provision of sales, marketing, distribution and other services in Ireland and Britain to medical device and pharma companies and to healthcare providers
  - No. 1 in sales, marketing and distribution of medical devices and pharma products in Ireland with developing presence in Britain
  - No. 1 compounding service provider in Ireland
  - A leading value added logistics services provider in Britain
- DCC Health & Beauty provision of outsourced services to health and beauty brand owners in Europe
  - No.1 UK based service provider

DCC Healthcare - Competitive Advantage

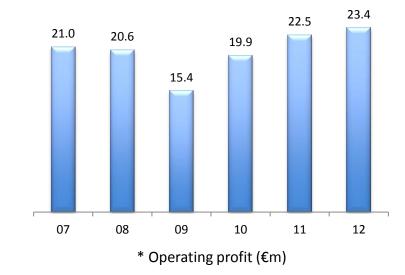
- Market leading medical device and pharma sales coverage in Ireland
  - Coverage across hospital, community, retail and homecare channels
  - Industry leading logistics and back office operation
  - · Strong relationships at all levels in healthcare system
- Innovative logistics solutions for British hospitals
- High quality Health & Beauty facilities with capacity for growth
- Strong technical and regulatory capability







	2012
Revenue	€330.0m
Operating profit	€23.4m
ROCE	15.4%



5 years CAGR: 2.2%



<sup>\*</sup> excluding M&R sold to Patterson Medical in June 2010

# DCC Healthcare - Strategy

### DCC Hospital Supplies & Services

- Medical Devices
  - Expansion of product portfolio and service offering
  - Acquisition focus specialist distributors in Britain; bolt on acquisitions in Ireland
- Pharma
  - Expansion of product portfolio and service offerings
  - Leverage growth platform in community pharmacy channel
  - Acquisition focus product licences/dossiers, speciality and service based businesses in Britain; bolt on acquisitions in Ireland
- Logistics
  - Leverage enhanced platform and favourable market trends to build a significant value added distribution services (stock management & just-in-time logistics) business in Britain

### DCC Health & Beauty

- Leverage facilities through continued focus on product development, expansion of European sales network and bolt on acquisitions
- Acquisition focus expand customer base / geographic penetration in Continental Europe; enhance service offering e.g. OTC pharma, sports nutrition, contract packing



# **DCC** Environmental

(8% of Group Profit)

Recycling, waste management and resource recovery services to the industrial, commercial, construction and public sectors in Britain and Ireland

#### Britain

- William Tracey: Leading recycling, waste management and resource recovery services business in Scotland with 9 licensed facilities – materials recycling, hazardous waste treatment and renewable energy
- Wastecycle: leading East Midlands based recycling, waste management and resource recovery services business operating from 5 sites
- Oakwood Fuels: leading national waste oil and hazardous waste collection, processing and recycling business

#### Ireland

 Enva: No. 1 hazardous waste management business in Ireland treatment of waste oils, chemicals, etc. - 6 licenced facilities

#### DCC Environmental - Competitive Advantage

- Depth of industry experience, and a particular focus on resource recovery
- Provider of bespoke tailored solutions

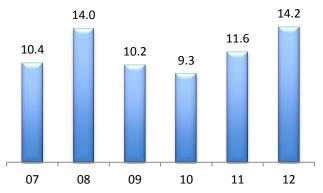
#### Growth strategy

- Expand non hazardous waste management services geographically in Britain from current strong positions in Scotland and East Midlands
- Continue to expand innovation led hazardous waste management service
- · Align business to support transition to low carbon economy





	2012
Revenue	€132.7m
Operating profit	€14.2m
ROCE	10.2%
14.0	14.2



Operating profit (€m)

5 year CAGR: 6.4%



# DCC Food & Beverage

(6% of Group Profit)

Marketing and selling own and 3rd party brands to retail and foodservice sectors principally in Ireland

- Segment focus: health, indulgence, frozen/chilled logistics
- Strong market positions in Ireland:
  - No.1 in ambient healthy foods and No. 2 in freshly ground coffee in retail and foodservice and in herbs & spices
  - Leading independent wine distributor in Ireland
  - No. 3 in savoury snacks
  - Significant temperature controlled distribution capacity
  - Strong presence in multiple grocery wine market in Britain

#### DCC Food & Beverage - Competitive Advantage

- Valuable owned brands incl. Kelkin, Robert Roberts and Goodali's
- Deep sales and marketing reach with strong presence in convenience stores, foodservice and pharmacies, as well as in multiples

#### Growth strategy

- Development of range of both company owned and third party branded products
- Acquisition of complementary businesses and brands









				2	012	
Revenu	е		€223.4m			
Operating profit			€10.7m			
ROCE			13.7%			
15.1	15.3	12.0	8.5	11.5	10.7	
07	08	09	10	11	12	
Operating profit (€'m)						



